

Dear Customer,

The following progressive water conservation stages were established by Duke Municipal Authority in an emergency meeting on September 17, 2026. The resolution is available for viewing on the Town of Duke's website at www.townofeastduke.com. If you are unsure which water system applies to your meter, please call Town Hall at 580-679-3400, Monday – Friday 8 a.m. – 2 p.m. or send an email to townofeastduke@swoi.net.

Duke Municipal water system is currently at Stage I conservation level. This system is supplied by water purchased from the City of Altus. Restrictions listed below.

Duke Centralvue water system is currently at Stage IV conservation level. This system is supplied by well water and is temporarily receiving purchased water from Harmon County Water Corporation. Restrictions listed below.

Because the two systems are interconnected, a stage may be declared for both systems together or, where the condition of one system warrants, for that system alone, so that the two systems may be in different stages at the same time. Unless the Board of Trustees otherwise directs, the Chairman, upon the report of the Water Department Supervisor, shall declare that a system has entered or left a stage, shall cause notice of the declaration to be posted at Town Hall and on the website of the Town and delivered to affected customers, and shall report the declaration to the Board of Trustees at its next meeting. Class A and Class B account types are explained on the last page of this notice.

Stage I (Normal). Trigger: standard operating conditions. Class A and Class B accounts shall observe a permanent odd/even outdoor watering schedule under which a property with an address ending in an odd number may water outdoors only on odd calendar days and a property with an address ending in an even number may water outdoors only on even calendar days; where an address does not permit this schedule to be applied, the Secretary shall assign the account an odd or even designation. Sprayer and tank filling is not restricted.

Stage II (Warning). Trigger: daily production of the system is insufficient to meet daily demand, or well or storage levels fall below the baseline thresholds established by the Water Department Supervisor. Class A and Class B accounts may operate outdoor sprinkler irrigation on no more than two (2) designated days per week under a schedule issued by the Authority, and the washing of driveways, sidewalks, and unpaved areas is prohibited. Class B accounts shall in addition repair any leaking tank, trough, or line within twenty-four (24) hours of discovery. Sprayer and tank filling is not restricted.

Stage III (Critical). Trigger: storage in the system declines on consecutive days because production cannot meet demand, well or storage levels fall below the critical thresholds established by the Water Department Supervisor, or imminent mechanical or electrical

failure threatens system storage. Class A and Class B accounts are prohibited from operating automatic irrigation systems or hose-end sprinklers, washing vehicles, and filling swimming pools, and household water use is limited to indoor needs. Class B accounts may in addition maintain essential livestock drinking water only, and all agricultural washing, equipment cleaning, dust control, and other secondary uses are prohibited. Sprayer and tank filling is prohibited.

Stage IV (Supply Failure). Trigger: the system is unable to maintain adequate supply and pressure for household use, or storage in the system falls below the level established by the Water Department Supervisor. In addition to the Stage III restrictions, each Class B account is limited to fifteen (15) gallons of water per day for each mother cow shown on the herd inventory on file with the Authority, for livestock drinking water only, with meters read not less than weekly; and the Chairman may order the discontinuance of all service other than Class A household service and the Class B livestock drinking water allotment upon twenty-four (24) hours' written notice to the affected accounts, and shall report any such order to the Board of Trustees at its next meeting.

Every account served by the Municipal System or the Centralvue System is classified as follows:

Class A (Domestic Household). A residential account using water primarily for indoor sanitary purposes, domestic consumption, and limited outdoor landscaping.

Class B (Agricultural Livestock). An account, including a pasture tap, using water for the watering of livestock and herd maintenance. A Class B account is subject at every stage to every restriction that applies to a Class A account with respect to household and outdoor use, and in addition to the livestock provisions of this Resolution. At every stage, a Class B user shall check every livestock tank and trough daily and shall water livestock only by means of a hand-held hose attended by the user while the water is running; automatic, float-controlled, or unattended filling of tanks or troughs is prohibited.

Sprayer and Tank Filling. The filling of agricultural sprayers, spray rigs, nurse tanks, water haulers, or other portable tanks from any tap, hydrant, or meter of either system. Sprayer and tank filling is subject to the restrictions of Section 3.

Assignment of Class. The Secretary shall assign each account to the class that most nearly describes its use and may require a Class B account to file a livestock herd inventory with the Authority. Contact Town Hall at 580-679-3400 with any questions regarding Class assignment.

Thank you for your understanding and cooperation.

Sincerely,
Duke Municipal Authority Trustees